

## Heather Gardens Clubhouse/Restaurant Committee Meeting

August 10, 2021

**Chair**, Maria Mines, opened the meeting at 3:00 pm with all committee members present.

Report of the July 10<sup>th</sup> meeting was approved.

Maria announced that the Rendezvous Restaurant chef, Kevin Marquet and Clubhouse Manager, Linda Aluise have resigned. We wish them both good luck in their new positions.

Resident Manager, Cormac Ronan, announced the new Kitchen Manager is Sam Saldona. Cormac said the restaurant is functioning at 100%.

A question was asked on how to find the financial reports. The reports can be found on the Heather Gardens Resource Center website and can be read on line.

In July, the Business Plan for the Restaurant prepared by the previous committee, was sent to this committee members for review. No action will be taken by this committee until the Metro Board considers it.

**Review of Financial Reports:** It was suggested that the Controller be present at the next meeting to discuss financials. HGMD President David Funk, explained that the Financial Reports for the Clubhouse and Restaurant are included in the packet for the committee meetings.

Cormac suggested the need for more business plus marketing before Rendezvous can become fully staffed. This committee could draw up promotional ideas for fliers, etc. He commented that the restaurant sales were up over the previous month's.

**Unfinished Business:** Discussion on Clubhouse hours for swim times and more family time. Maria reminded the committee of the necessary steps the clubhouse has had to take during the Covid situation. Maria suggested that the Heather Gardens General Manager and the new Clubhouse Manager make the decisions regarding any changes in swim times. Jon Rea commented the questions to be asked are: Do any new hours make sense? Instead, look at what does make sense financially, and do research if business supports new changes. Any new Covid cases would mean more cleaning and disinfection by staff.

Maria commented on the excellent job Heather Gardens did on the re-opening of the Clubhouse. David Funk, HG Metro Board President commented the management team has done a great job of reopening and will consider ideas of doing things regarding what works best for all residents, and see how our amenities are being utilized. Also, to understand that the Clubhouse/Restaurant committee needs to consider the source of income, which is for the most part, the homeowners of Heather Gardens.

**New Business: 2022 Goals.** Tom Merges suggested that the committee's main goal should be "How can we help both the Restaurant manager and the Clubhouse manager become stronger and more efficient." Perhaps to increase revenue, the Board could make suggestions on how to attract banquets and catering to increase sales.

**Questions from Committee members:** 1. Can we do a survey to know what residents want? 2. Bring goal ideas to the September meeting. 3. Can we have an in-person meeting? David Funk said they are looking into having a hybrid meeting in Board room after the sound problems in the board room have been worked out.

There being no further business the meeting was adjourned at 4:15 pm.

The next Clubhouse/Restaurant Committee meeting will be held September 14, 2021 at 3:00 pm.

Jean Baldwin, Secretary